



R. DOUGLAS METZ, DC

Chief Health Services Officer & Executive Vice President

As chief health services officer and executive vice president at American Specialty Health (ASH), Dr. Douglas Metz oversees quality improvement initiatives, clinical quality management, clinical services management, health services operations and outcomes research, clinical performance systems, professional affairs, health guideline and policy development, clinical regulatory activities, and accreditation functions of the organization. Dr. Metz has been instrumental in supporting the development of numerous new products, research activities, and evidence-based quality initiatives at ASH, and has been the lead health professional supporting the development of the company's clinical managed care, health management, and fitness programs. Dr. Metz has served in a senior clinical management role at ASH for more than 24 years. He leads a multidisciplinary team of over 110 clinicians including: DC, MD, RN, PT, OT, SLP, ATR, LAc, DPM, RD, LMT, ND, PhD, and PharmD.

Dr. Metz is a frequent speaker and author on various topics related to managed care, quality management, and health improvement. Dr. Metz received the 2011 San Diego Business Journal "Health Care Champion" award for research and innovation. Dr. Metz has been a co-author in various publications including: Health Affairs, Archives of Internal Medicine, Journal of Occupational and Environmental Medicine, American Journal of Health Promotion, Journal of the American Chiropractic Association, and others.

Dr Metz is a graduate of National College of Chiropractic, Lombard, Ill., where he received a bachelor's degree in human biology and a doctor of chiropractic degree, and is an actively licensed doctor of chiropractic in 6 states (CA, CT, CO, IL, ID, and IN). Prior to working at ASH, he was a medical director at Aetna Health Plans, and he worked in private practice.



ALI HUSSAIN

Vice President, UX Design

As vice president and head of user experience and design for American Specialty Health (ASH), Ali is responsible for leading product innovation and experience design across ASH's portfolio of websites, mobile apps, and internal tools.

Ali has more than 20 years of experience in digital product innovation and design leadership at companies like Monster, AOL, and Yahoo. Prior to joining American Specialty Health, Ali served as senior vice president of global digital customer experience for Citibank, focusing on maximizing customer engagement and satisfaction through emerging technologies. He also led the strategy and design of industry-leading apps for iOS and watchOS, making Citi the first bank on the Apple Watch.

Ali is a graduate of the University of Massachusetts, Amherst with a bachelor of science degree in computer science. He further obtained IDEO's coveted Design Thinking Master Facilitator certification.