

CANCELLATIONS & REFUNDS

Based on Event Cost, per person

At the time we receive written notice that you must cancel your event, the following fees will apply:

Cancellation within 5 days or more of the event date will result in a 100% refund (not including any service fees)

Cancellation 4 days or less of the event date will result in a 50% refund (not including any service fees)

No refunds will be given for unused hotel rooms, meals, activities, or trek arrangements for any reason whatsoever. No compensation shall be owed to you for rental of third party products or other items.

Cancellation and refund policy applies to the entire cost of the event experience, including event cost, park fees, permits, and taxes.

You agree that your purchase and event registration is not assignable or transferable to any other person or entity.

Refunds will be issued within 60 days of receiving an event cancellation confirmation email.

If we cancel an event

Arc'teryx reserves the right to cancel all or a portion of an event for force majeure (e.g. Acts of God, weather, governmental prohibition, etc.) or any other circumstances beyond our control but will inform you at least 5-7 days prior to the event. In the event of such cancellation, full or partial refunds, if any, will be at Arc'teryx's sole discretion. Arc'teryx is not responsible for additional expenses incurred by you in preparing for the event (e.g., non-refundable travel, visa fees if applicable, gear, third party gear rentals, or medical expenses).

Waitlisted participants

Participants who have added themselves to our event waitlists, will be contacted in the event that a space or spaces opens up at an event due to capacity or cancellations. Waitlist participants are not guaranteed to join an event if no spaces open up prior. If waitlists gather enough interested individuals, Arc'teryx reserves the right to add a new event departure to fulfill the group needs.

Refunds

Arc'teryx does not give any refunds for unused hotel rooms, meals, or event arrangements. Event price is quoted as a package; credits are not given for services not used.

All participants must sign the following Release of Liability, Assumption of Risk and Indemnification Agreement prior to the event, if the event involves physical activity.